

# 

### the compelling alternative





### Encrypt Vulnerability Patch Service Enterprise Next-Generation PrivacyThrea Advanced Te se malware Log Risk-M O Solution Compliance Humar breach Gen SIS Prevent analy Mobile Detec



# What is Cyber Security?





#### **Definition used:**

Protection of information systems (hardware, software and associated infrastructure), the data on them and the services they provide, from **unauthorised access, harm or misuse**.

This includes harm caused intentionally by the operator of the system, or accidentally, as a result of failing to follow security procedures.



### Scale of threat



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Targeted Malware infections across Europe

City Council

### Scale of threat



#### RANSOMWARE EVOLUTION

THREE MOST TARGETED INDUSTRIES IN EUROPE





### Scale of Threat





# Rise of Cyber Crime in the UK

### Fraud & cyber-offences shown as a proportion of overall crime





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# Why attack Local Government ? Orbis

### • Financial Gain

Medical and personal Information for resale Fraudulent activity (fake invoices, bank details) Intelligence gathering for future attacks Ransom of information



### • Politically Motivated Attackers

Anger at closing services, digging roads on green belt, perceived injustice, personal political attacks, political activists, face of authority and bureaucracy, disgruntled employees

### • Script Kiddies

Easily available toolsets used by low skill attackers looking for easy targets



# **Global Cybercrime Stats**



#### Cyber crime damage costs to hit \$6 trillion annually by 2021.

It all begins and ends with cyber crime. Without it, there's nothing to cyber-defend. The cybersecurity community and major media have largely concurred on the prediction that <u>cyber crime damages will cost the world \$6 trillion annually by 2021</u>, up from <u>\$3 trillion</u> just a year ago.

# Cybersecurity spending to exceed \$1 trillion from 2017 to 2021.

The rising tide of cyber crime has pushed cybersecurity spending on products and services to more than <u>\$80 billion in 2016</u>, according to Gartner. It's not clear if that includes an accounting of IoT device protection and total consumer spending on security. <u>Global spending on</u> <u>cybersecurity products and services are predicted</u> <u>to exceed \$1 trillion over the next five years</u>, from 2017 to 2021.





# Global Cybercrime Stats cont.



#### Cyber Attacks on people to increase to 4 billion people by 2020.

As the world goes digital, <u>humans have moved ahead of machines as the top target for</u> <u>cyber criminals</u>. Microsoft estimates that by 2020 <u>4 billion people will be online</u> twice the number that are online now. **The hackers smell blood now, not silicon**.



Global ransomware damage costs are predicted to exceed \$5 billion in 2017. That's up from \$325 million in 2015—a 15X increase in two years, and expected to worsen. Ransomware attacks on healthcare organisations—the No. 1 cyber-attacked industry—will quadruple by 2020.

What does it all mean? Last year, Ginni Rometty, IBM's chairman, president and CEO, said, "<u>Cyber crime is the greatest threat to every</u> <u>company in the world.</u>"



**Statistics** 

**Email Security on Global level** 



205 Billion email sent every day 39% attachments contain malicious files 34% of links embedded in email are malicious 77% of all malware is installed via email.





**Statistics** 



# Color Color

### Email Security at East Sussex (1 Month)

Received 5.5 million messages Rejected 4.8 million messages (poor reputation) Rejected 20k as SPAM Rejected 55 with direct Virus attached 11.5k needed additional checks Clean Messages received 670,000



# Statistics (Example of incident)



In 2015 a single virus evaded 3 different anti virus checks, a global reputation filter and a single user opened the malware attachment that arrived via email.

In 10 minutes 20,000 files where encrypted.

IT and Digital fully restored all the lost files within the hour and contained the outbreak

The Operations and Information Security team lost a day's work with ongoing checks and due diligence. The user's team lost ½ days work.

In Information Security the good guys have to be right every time. The bad guys just need to be right just once!





- Risk Management of systems and services
- Information Governance
- Technical Security



**Orbis** 

### **Risk Management**

Has been subject to internal and external auditing, awarded Substantial Assurance

Risk management is embedded in every stage of information handling development and procurement.

i.e. New and existing software and hardware, cloud services and web technologies are risk assessed as part of the procurement

Managed by staff that hold international accredited security credentials.









### **Information Governance**

Essential role to ensure that only needed information is retained, processed legally and is shared only with authorised individuals.

Independently accredited by NHS N3

Lead by GDPR Certified Practitioner

Accredited by Orbis Internal Audit and Mazars







### **Technical Security**

Government accredited security standard on our infrastructure (PSN)

NHS certified network connections (HSCN) ISO 27001 certified (and award winning) Orbis Primary Data Centre at Redhill Meet PCI standards on Card payments

Security is embedded in every level of provision.

Our technical defences are attacked several times a year by friendly (white hat) hackers looking for flaws and vulnerabilities. (Penetration Testing) This helps keep our infrastructure resilient and safe.





### **Threat Sharing**

Founder members of the South East Cyber Cluster Members of the Sussex and Surrey NHS Cyber Security Group Work with Cabinet Office, Ministry of Justice, NHS, Department of Work and Pensions, National Cyber Security Centre.

Employ 2 CISSP (Certified Information Systems Security Professionals) Only 5,000 in the UK







# Challenges

There is a world wide shortage of cyber security trained staff, Central Government advises "growing your own".

World wide security budgets are going up to meet the escalating threat to all Organisations. Local Government funding cuts threaten to undermine security standards, weaken public trust in local government and open up substantial losses through fines and civil action.

Cuts on Operational IT staff reduce the capacity for incident handling and could threaten the detection, response and resolution time of cyber incidents.





### What's coming?

Enhanced user awareness training – users to be Phished and given learning experiences at point of use in a safe and secure environment

SIEM – A new Security Information and Event Management system is due come online Q4 (Enhanced logging and analysis of potential issues or threats within the network)

Policy Notification Software – Mandatory training and notifications of critical statutory changes pushed to users desktops.





# What's coming?

GDPR training and workshops to cascade vital skills and information to those affected by new Data Protection laws.

Move of ESCC servers to the Orbis Primary Data Centre (ISO27001 certified Tier 3 environment)

Development of "Security Advocates". Trained staff that can cascade and share cyber security insights and highlight potential issues.



# What happens when it goes wrong?



#### Nottinghamshire County Council

31 August 2017, Monetary penalties, Local government

A council has been fined £70,000 by the Information Commissioner's Office for lea...

#### London Borough of Islington

17 August 2017, Monetary penalties, Local government

Islington Council failed to keep up to 89,000 people's information secure on its par...

#### Cheshire West and Chester Council

10 August 2017, Undertakings, Local government

An Undertaking to comply with the seventh data protection principle has been sign...

#### Medway Council

13 June 2017, Enforcement notices, Local government

Medway Council has been issued with an enforcement notice by the Information C...

#### **Gloucester City Council**

12 June 2017, Monetary penalties, Local government

The Information Commissioner's Office has fined Gloucester City Council £100,000 ...



# What happens when it goes



< Share



### Lincolnshire County Council hit by £1m malware demand

O 29 January 2016 Lincolnshire

| ALL YOUR PERSONAL FIL   | ES HAS BEEN ENCRYPTED  |
|---|--|
| All your data (photos, documents, databases, etc) have been encrypted with a private and unique key generated for this computer. This menas that you will not be able to access your files anymore until they are decrypted. The private key is stored in our servers and the only way to receive your key to decrypt your files is making a payment. |  |
| The payment has to be done in Bitcoins to a unique address tha<br>make online payments. If you don't know how to get Bitcoins, y<br>the instructions.   | it we generated for you. Bitcoins are a virtual currency to<br>rou can click the button "How to buy Bitcoins" below and follow |
| You only have 4 days to submit the payment. When the pro<br>aprox.). Also, if you don't pay in 7 days, your unique key will be<br>anymore.  | vided time ends, the payment will increase to 1 Bitcoins (\$350<br>e destroyed and you won't be able to recover your files     |
| Payment raise   | Final destruction  |
| 3 days, 23:55:31  | 6 days, 23:55:31   |



# What happens when it goes wrong?

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### WannaCry





#### theshadowbrokers

@shadowbrokerss

O theshadowbrokers.bit

iii Joined August 2016



# Surrey – Major Hacker apprehended



A British man accused of being behind a cyberattack on two of the UK's biggest banks has been extradited from Germany to face charges. Daniel Kaye, 29, of Egham, **Surrey**, is facing nine charges under the Computer Misuse Act, two charges of blackmail and one of possession of criminal property. He's accused of using the <u>Mirai botnet</u> to launch DDoS attacks on Lloyds, Halifax and Bank of Scotland over two days in January this year. He's alleged to have asked Lloyds for a ransom of £75,000-worth of Bitcoin, which was not paid. Kaye is also charged with endangering human welfare with an alleged attack against Liberia's biggest ISP, Lonestar MTN.

The UK's National Crime Agency said: "The investigation leading to these charges was complex and crossed borders. Our cybercrime officers have analysed reams of data on the way. Cybercrime is not victimless and we are determined to bring suspects before the courts."

